



434 Main Street, 3rd Floor • Zanesville, OH 43701
Phone: 740-455-5199 • 888-258-7621
Fax: 740-455-8817
www.qualitycarepartners.com

Provider On-line Pre-Authorization System User Request

**** Please note that this request is access to view and enter prior authorizations. For eligibility, benefits, and claims please call the member services number on the back of the members id card. ****

Practice/Facility Information

Name:

Address:

City:

State:

Zip:

Phone Number:

Fax Number:

NPI:

Tax ID:

Requesting a User Account for:

Name:

Email Address:

Phone Number:

Fax Number:

Supervisor Information

Name/Title:

Phone Number:

Fax Number:

I (Office Manager or Physician) understand that by signing, I have read, and I am accepting the terms of the Confidentiality and Privacy Agreement and accept responsibility for my staff in maintaining compliance with the agreement.

User Signature: (Required)

Manager/Supervisor Signature: (Required)

Date:

Date:



434 Main Street, 3rd Floor • Zanesville, OH 43701

Phone: 740-455-5199 • 888-258-7621

Fax: 740-455-8817

www.qualitycarepartners.com

Conifer Provider Portal Confidentiality and Privacy Statement

Confidentiality and Privacy Agreement

This Confidentiality and Privacy Agreement between Quality Care Partners (QCP) and the Physician and/or designated group/practice entity governs the use of the secure Conifer Provider Portal and other clinical and non-clinical systems that are made available to physicians for their use including all content such as text, information, images, and audio (collectively, "Content") and all services ("Services") made available to you through QCP's website. The terms and conditions of this agreement may change from time to time. You will be notified of such changes and the updated agreement will be posted on the QCP website.

The Conifer Provider Portal does allow access to confidential information and protected health information that is protected by law by this Agreement and QCP Policies. This confidential information must remain confidential, and you must take every precaution available to maintain the confidentiality of this information. The Health Insurance Portability and Accountability Act of 1996 (HIPAA), requires protection of confidential information maintained by QCP and contained within the QCP information systems. Confidential information includes, but is not limited to, information about a patient's condition or treatment, clinical data, employee records, customer/patient lists, and supplier lists. This confidential information can be obtained through hearing it, seeing it, viewing the patient information through paper form or computer.

Information access is restricted to patients within your care or the care of a physician within your group. You are solely responsible for (1) limiting the access and use of the Conifer Provider Portal to only those patients under your care (2) maintaining the strict confidentiality of the UserIDs, passwords and codes (collectively, "IDs") assigned to you and your personnel, (3) instructing only authorized personnel to use the IDs to access the Site, (4) any charges, damages, or losses that may be incurred or suffered as a result of you or your personnel's failure to maintain the strict confidentiality of their IDs, and (5) promptly informing QCP by phone with a follow-up in writing of any need to deactivate an ID due to security concerns. QCP is not liable for any harm related to the theft of your IDs, your disclosure of your IDs, or your authorization to allow another person or entity to access and use On-line Eligibility and Pre-Certification System using your IDs. You agree to immediately notify us if your user ID, passwords, or PIN numbers may be compromised and of any unauthorized use of your IDs.

Patient Data and Legal Compliance. The information and content provided through the Conifer Provider Portal will enable Users to access and receive confidential patient information and may allow Users to transmit, store, and replicate Patient Information for the purpose of caring for your patients and administrative functions related to the care of your patients. QCP Policies,



434 Main Street, 3rd Floor • Zanesville, OH 43701

Phone: 740-455-5199 • 888-258-7621

Fax: 740-455-8817

www.qualitycarepartners.com

State and Federal laws, including the Health Insurance Portability and Accountability Act of 1996, as well as ethical and licensure requirements of your profession impose obligations with respect to patient confidentiality that limit the ability of physicians, healthcare providers, and persons acting on their behalf, to make use of this Patient Information or to copy, transmit or otherwise replicate certain information to third parties. You represent and warrant that you will, at all times during the term of this Agreement and thereafter, limit the use of the Conifer Provider Portal only to patients under your care, comply with all QCP Policies and State and Federal laws directly or indirectly applicable to you that may now or hereafter govern the gathering, use, transmission, processing, receipt, reporting, disclosure, maintenance, and storage of the Patient Information, and use your best efforts to cause all persons or entities under your direction or control to comply with such policies and laws. You are, at all times during the term of this Agreement and thereafter, solely responsible for obtaining and maintaining all patient consents and all other legally necessary consents or permissions required or advisable to disclose, process, retrieve, transmit, and view the Patient Information you transmit, store, or receive in connection with the Conifer Provider Portal. You agree that QCP and other entities involved in the operation of the Conifer Provider Portal will maintain Access Logs, Security Audit Trails and have the right to monitor the use of the portal and the Patient Information stored within this system and take appropriate actions if the use of Conifer Provider Portal violates the clause. **QCP CANNOT AND DOES NOT ASSUME ANY RESPONSIBILITY OR LIABILITY FOR YOUR USE OR MISUSE OF PATIENT INFORMATION OR OTHER INFORMATION TRANSMITTED, MONITORED, STORED OR RECEIVED USING THE CONIFER PROVIDER PORTAL.**

You shall not email, upload, download, post or otherwise make available any patient information, confidential information or information protected by the copyright, trademark, or other proprietary right without the express permission of the owner of the copyright, trademark, or other proprietary right and the burden of determining that any material is not protected by copyright rests with you. You shall be solely liable for any damage resulting from the unauthorized release of information or any infringement of copyrights, proprietary rights, or any other harm resulting from such actions.

This document and all incorporated references constitute the agreement of the parties with respect to the subject matter hereof and supersedes all previous written and oral agreements between the parties.